



Cases Received, Open & Closed

Agency Summary

Quarter 1 – Fiscal Year 2021

The “Received, Open, Closed” table below shows the number of received and closed cases during the quarters specified and a “snapshot” of the cases still open at the end of the quarter.

Quarter Date Ranges	
Quarter 1	July 1 - September 30
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Quarter 4	April 1 - June 30

	Q1 2018	Q2 2018	Q3 2018	Q4 2018	Q1 2019	Q2 2019	Q3 2019	Q4 2019	Q1 2020	Q2 2020	Q3 2020	Q4 2020	CURRENT Q1 2021
Number of Cases Received	1381	1413	1570	1662	1857	1695	1543	1790	1889	1819	1757	1348	1561
Number of Cases Open	3481	3504	3600	3626	3791	3926	3978	3955	4239	4437	4512	4251	4147
Number of Cases Closed	1143	1426	1542	1718	1622	1447	1474	1846	1554	1620	1709	1547	1651

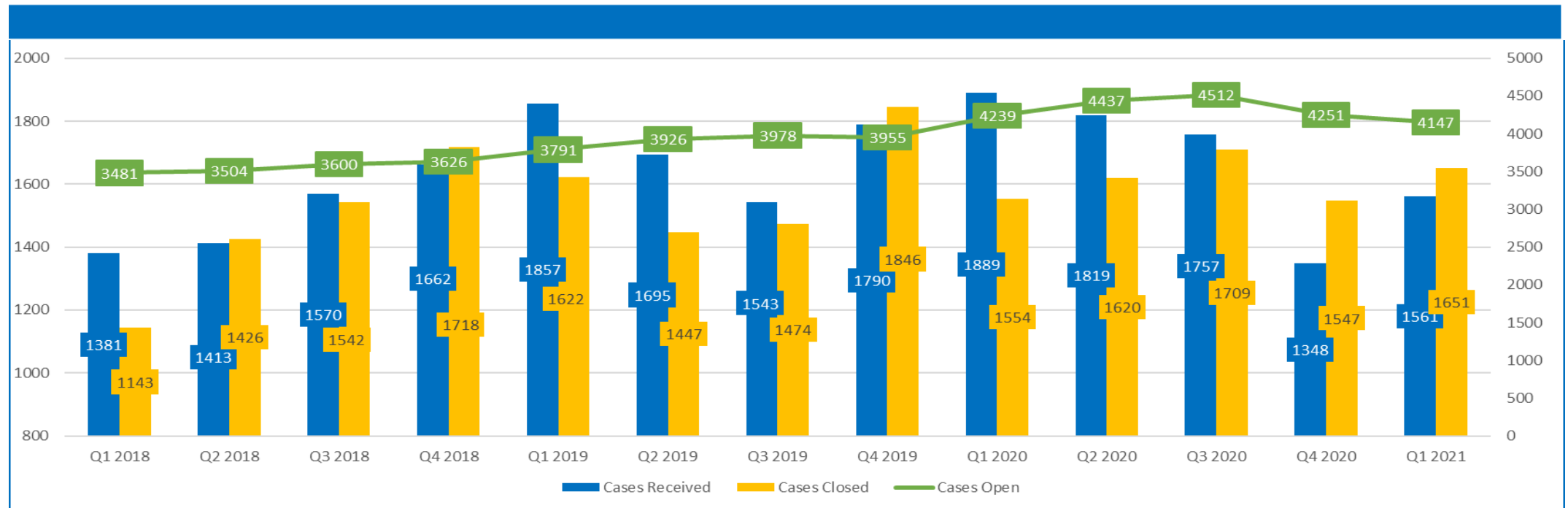
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Audiology/Speech Pathology	Number of Cases Received	2	5	4	6	17	15	6	5	6	4	0	2	1
	Number of Cases Open	7	12	11	14	23	31	31	23	21	20	18	21	15
	Number of Cases Closed	11	1	5	3	8	7	5	13	8	5	2	0	7
Counseling	Number of Cases Received	28	37	31	45	56	54	76	72	99	81	82	60	83
	Number of Cases Open	61	72	84	102	124	150	176	144	166	207	180	161	157
	Number of Cases Closed	26	29	23	33	29	28	51	103	77	70	80	81	90
Dentistry	Number of Cases Received	84	93	91	124	274	191	100	128	96	123	129	111	110
	Number of Cases Open	277	254	256	249	400	297	313	282	277	310	332	333	319
	Number of Cases Closed	78	119	100	135	115	187	83	150	98	105	106	113	131



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Funeral Directing	Number of Cases Received	12	8	12	13	26	23	18	10	20	35	17	16	15
	Number of Cases Open	38	40	35	28	40	57	50	48	48	61	50	56	52
	Number of Cases Closed	14	7	18	24	13	6	25	16	20	21	30	13	18
Long-Term Care Administrators	Number of Cases Received	15	24	13	16	31	23	23	14	20	20	15	25	16
	Number of Cases Open	71	90	94	74	91	103	99	100	96	95	86	95	84
	Number of Cases Closed	5	8	8	31	14	11	27	13	25	23	25	18	28
Medicine	Number of Cases Received	423	411	551	541	485	531	472	516	473	509	551	386	494
	Number of Cases Open	755	796	934	902	943	1024	1089	1082	1035	1024	1027	861	793
	Number of Cases Closed	297	407	443	575	434	447	407	483	474	484	558	467	529



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Nurse Aide	Number of Cases Received	156	123	118	137	162	143	153	224	199	184	187	144	152
	Number of Cases Open	438	455	301	285	276	261	280	351	369	392	412	401	413
	Number of Cases Closed	94	109	276	158	162	156	134	162	172	164	168	158	148
Nursing	Number of Cases Received	415	427	447	444	507	446	419	457	513	476	442	367	407
	Number of Cases Open	1155	1115	1179	1246	1157	1211	1204	1172	1335	1574	1544	1484	1424
	Number of Cases Closed	352	458	397	414	571	393	429	528	365	295	444	424	463
Optometry	Number of Cases Received	8	9	17	8	7	10	12	9	3	5	12	14	14
	Number of Cases open	26	23	32	31	26	34	34	40	29	27	29	41	47
	Number of Cases Closed	20	12	8	9	12	2	12	4	10	7	10	3	6

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Pharmacy	Number of Cases Received	143	160	171	213	148	126	133	223	211	111	174	103	127
	Number of Cases Open	302	271	287	319	303	306	262	259	310	257	277	286	289
	Number of Cases Closed	148	185	162	199	161	123	177	237	158	164	154	103	131
Physical Therapy	Number of Cases Received	6	15	9	4	13	10	9	7	26	4	13	7	8
	Number of Cases Open	36	44	48	50	46	44	37	32	46	39	35	36	33
	Number of Cases Closed	10	7	2	4	15	11	17	12	13	12	18	6	12
Psychology	Number of Cases Received	23	23	28	26	20	31	38	27	55	31	40	28	27
	Number of Cases Open	46	44	52	57	64	83	75	75	97	100	105	87	92
	Number of Cases Closed	16	24	19	24	13	11	46	29	34	30	35	46	25

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Social Work	Number of Cases Received	14	27	15	34	35	25	33	39	27	31	28	25	20
	Number of Cases Open	39	48	52	71	93	95	97	90	88	100	95	53	49
	Number of Cases Closed	15	19	11	18	13	23	31	48	30	19	33	68	24
Veterinary Medicine	Number of Cases Received	52	51	63	51	76	67	51	53	138	204	62	59	82
	Number of Cases Open	230	240	235	198	205	230	231	241	311	288	306	319	358
	Number of Cases Closed	57	41	70	91	62	42	30	47	68	221	45	47	39

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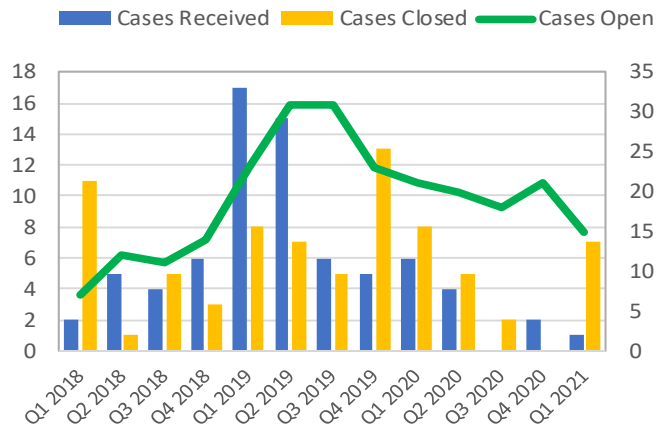
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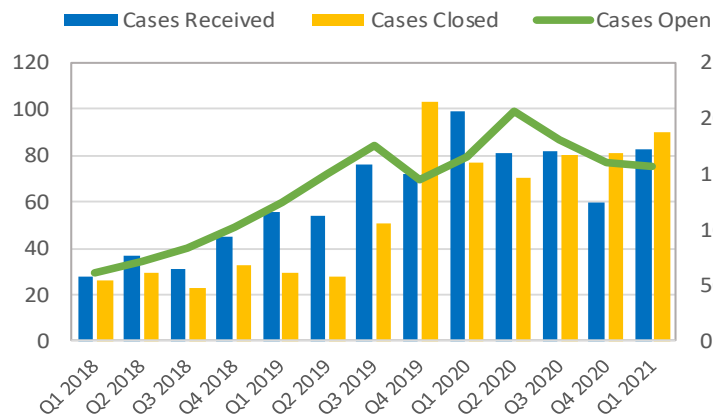
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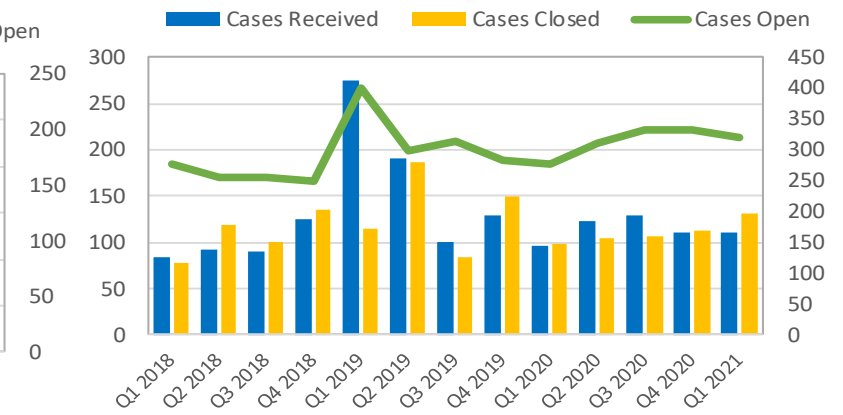
ASLP



Counseling



Dentistry



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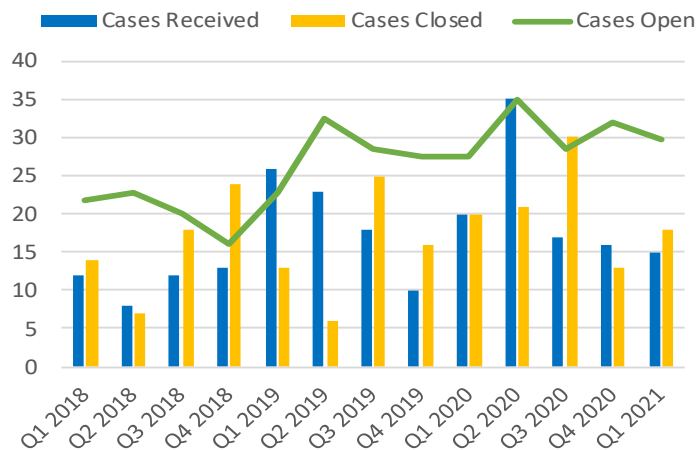
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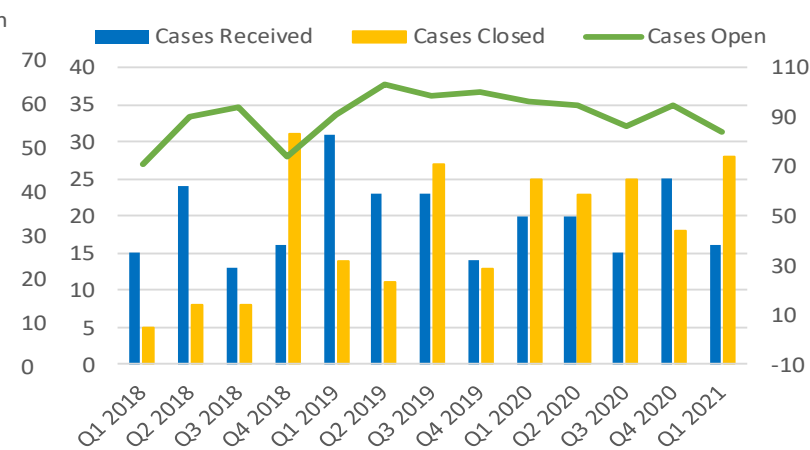
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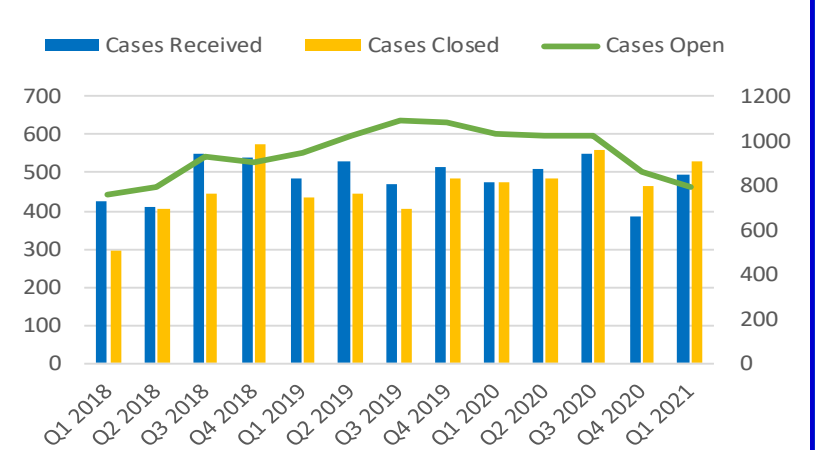
Funeral Directing



Long Term Care Administrators



Medicine



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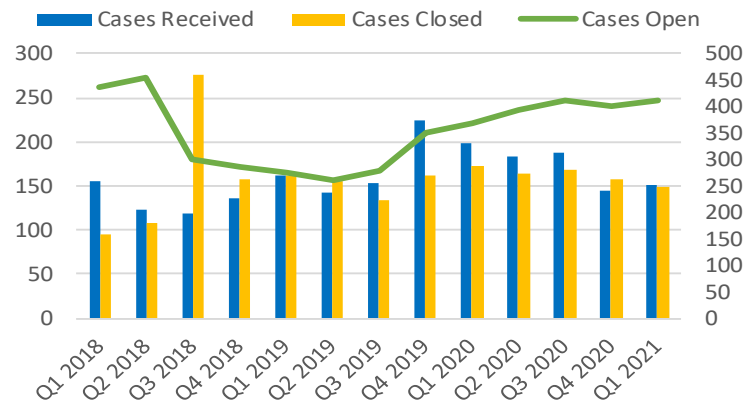
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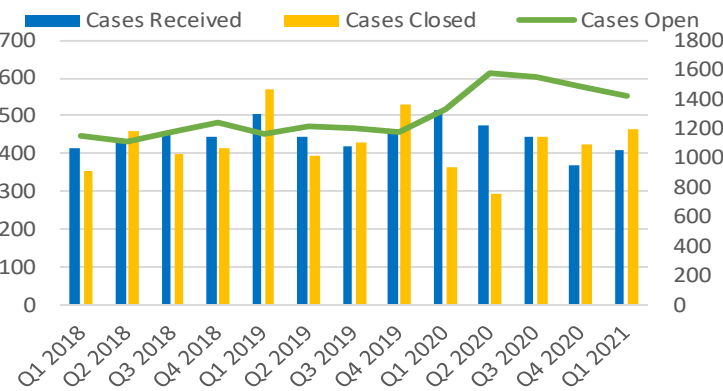
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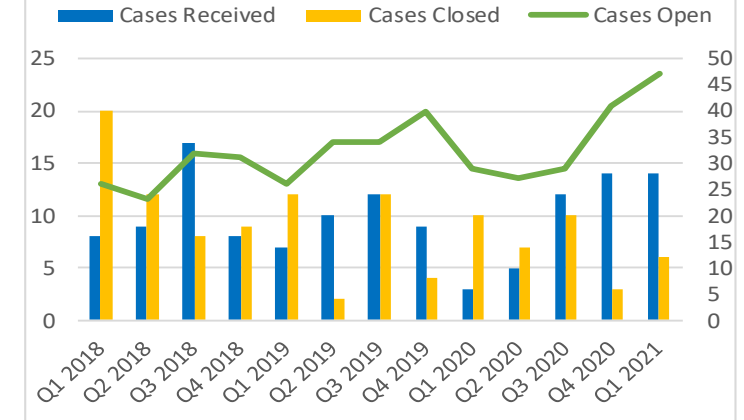
Nurse Aide



Nursing



Optometry



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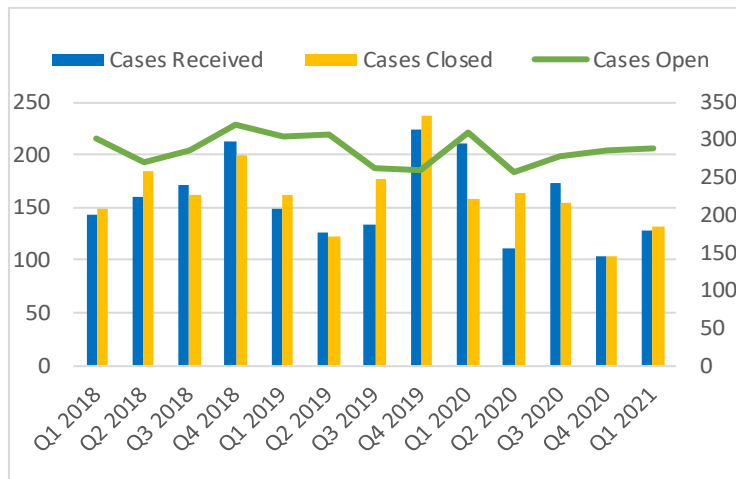
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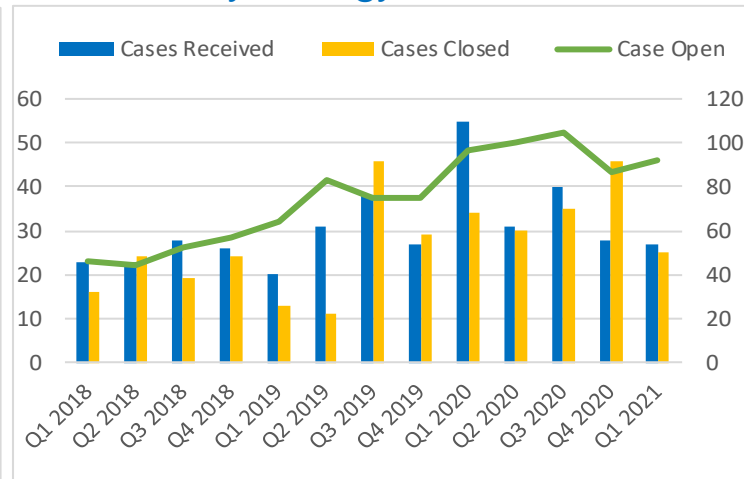
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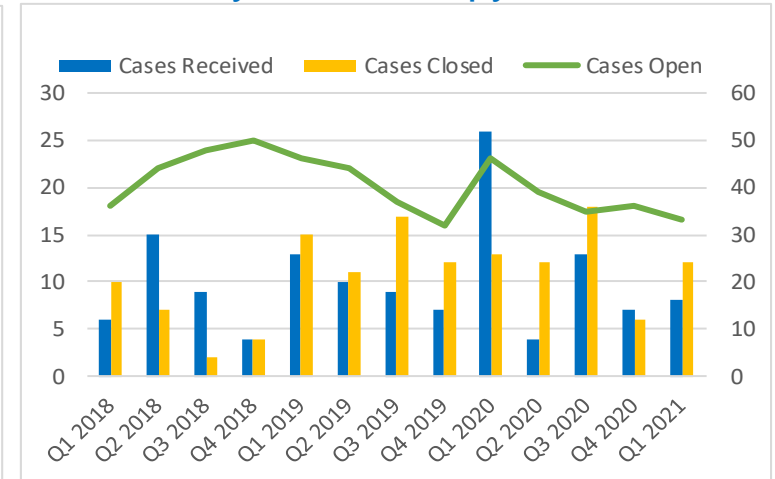
Pharmacy



Psychology



Physical Therapy



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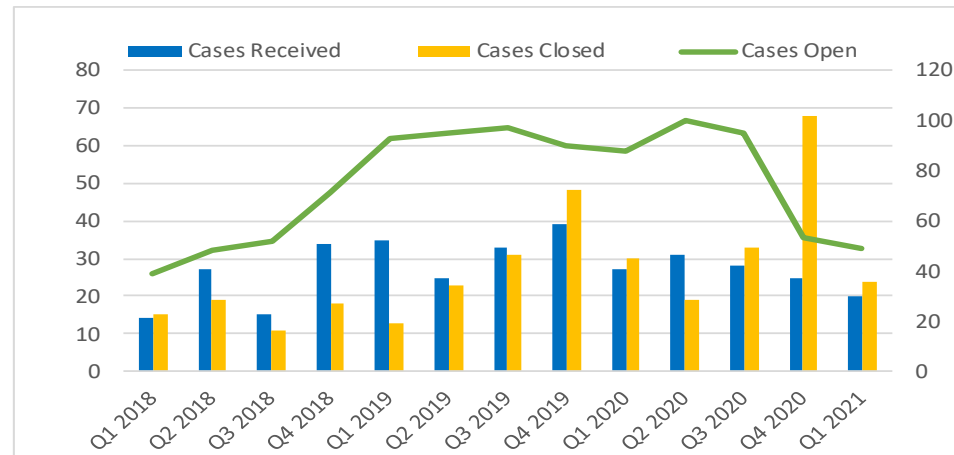
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Social Work



Veterinary Medicine

